

CWA-IBT Reduction View - Round 1

Customer Service Coordinators and Customer Service Agents

REDUCTIONS		REDUCTIONS	
CSC/CSA - FT		CSC/CSA - PT	
Location	#	Location	#
ABQ	1	AUS	3
AUS	11	BDL	2
BDL	3	BNA	0
BNA	1	CLE	1
BOS	13	CMH	3
BWI	10	DFW	0
CLE	4	FLL	2
CLT	20	IAH	2
CMH	3	JFK	62
DCA	12	LAS	0
DEN	4	LAX	20
DFW	141	LGA	23
DTW	8	MIA	0
EWR	14	MSY	4
FLL	0	OAK	6
IAD	5	ORD	24
IAH	1	PIT	1
JFK	46	RDU	2
LAS	6	RNO	6
LAX	69	SAT	1
LGA	36	SJU	5
MCI	1	TPA	0
MCO	0	Total	167
MEM	1		
MIA	78		
MKE	1	CSC/CSA FT/PT Total	842
MSY	6		
OAK	6		
ONT	3		
ORD	62		
PDX	3		
PHL	85		
PHX	1		
PVD	6		
RDU	2		
SAN	4		
SAT	1		
SEA	5		
SFO	11		
SLC	0		
SNA	0		
STL	7		
TPA	1		
TUL	2		
Total	876		

VACANCIES		
CSC/CSA - FT		
Location	CS	CSA
ATL	1	0
BDL	0	1
BNA	0	2
BWI	0	0
DCA	1	0
DEN	0	3
EWR	2	0
FLL	0	0
HNL	2	3
JAX	0	1
JFK	0	0
LAS	1	0
MCO	1	0
MEM	3	0
MIA	0	0
MKE	1	0
MSP	1	3
MSY	2	0
OKC	0	2
OMA	0	4
ORF	0	3
PBI	0	1
PHX	0	32
PIT	3	3
RIC	0	1
RNO	1	0
RSW	0	6
SEA	1	0
SFO	7	0
SJC	0	0
SJU	0	7
SLC	3	0
SMF	2	1
SNA	2	0
TUL	0	4
TUS	1	3
Total	35	70

CSC/CSA - PT		
Location	CS	CSA
ABQ	0	7
ATL	0	6
AUS	2	0
BNA	0	2
BOS	0	26
BWI	1	2
CLT	0	66
DCA	0	18
DEN	0	17
DFW	0	60
DTW	0	8
EWR	0	3
HNL	0	14
IAD	0	3
IAH	2	0
JAX	0	7
JFK	0	0
LAS	5	12
MCI	0	3
MCO	0	4
MEM	0	8
MIA	0	171
MKE	0	10
MSP	0	11
OKC	3	12
OMA	0	10
ONT	0	5
ORF	0	4
PBI	1	3
PDX	0	2
PHL	0	18
PHX	0	69
PVD	0	3
RIC	0	9
RSW	1	10
SAN	0	4
SAT	3	0
SEA	0	10
SFO	0	16
SJC	0	7
SLC	0	5
SMF	0	14
SNA	0	4
STL	0	12
TUL	3	5
TUS	1	0
Total	22	688

CSC/CSA FT/PT Total 804

Customer Assistance Reps

REDUCTIONS		VACANCIES	
CAR - FT		CAR - FT	
Location	#	Location	#
ATL	2	BDL	0
JFK	0	BNA	2
LGA	6	BOS	0
PHL	20	BWI	0
Total	38	CLE	0
		CLT	0
		CMH	0
		DCA	0
		DEN	6
		DFW	0
		DTW	0
		EWR	0
		FLL	0
		IAH	0
		IND	3
		JAX	2
		LAS	0
		LAX	0
		MCI	3
		MCO	0
		MIA	0
		MSP	2
		MSY	0
		ORD	0
		PHX	6
		PIT	3
		RDU	0
		SAN	1
		SAT	0
		SJU	2
		SLC	0
		SNA	0
		STL	0
		TPA	1
		Total	30

CAR - FT	
Location	#
ATL	1
CLT	2
CMH	0
DCA	0
JFK	23
LGA	11
MSP	0
PHL	16
SAN	2
Total	55

CAR FT/PT Total 81

CAR - PT	
Location	#
AUS	0
BDL	0
BNA	0
BOS	0
BWI	2
CLE	0
CMH	0
DCA	0
DEN	0
DFW	0
DTW	0
EWR	3
FLL	0
IAH	0
IND	1
JAX	0
LAS	0
MCI	4
MCO	0
MIA	3
MSY	0
ORD	0
PHX	3
PIT	0
RDU	0
SAT	0
SEA	0
SFO	0
SJU	0
SNA	0
STL	0
TPA	6
Total	22

CAR FT/PT Total 62